LUBNA MOHAMMED ALFAZ

SAP ABAP DEVELOPER - SAP ABAP Development, Smart Forms, IDOC & BAPI Integration

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SKILLS

- **ABAP Programming**: ABAP/4 Programming, Object-Oriented ABAP, SAP Dialog Dev, Function Modules
- **Report Design**: ALV Reports Classical & OO, SALV Classes, Smart Forms, SAP Scripts, Performance Tuning
- **Data Integration**: IDocs CREMAS Vendor Master, BAPI Integration, Data Integration, and Data Processing
- **Web Technologies**: OData Services, Web Dynpro ABAP, SAP GUI, SAP R/3, SAP ECC 6.0, SAP CHARM
- **Testing Tools**: Unit Testing, Test Plan Execution, ABAP Test Cockpit ATC, Code Reviews, Documentation

WORK EXPERIENCE

Senior Systems Engineer / SAP ABAP Consultant   January 2021 – May 2023
Infosys   *Remote*

- Developed ABAP programs and Object-Oriented solutions for SAP R/3 and ECC 6.0 systems, processing 500+ transactions daily, reducing manual intervention by 40% in production.
- Designed Smart Forms, SAP Scripts, and ALV reports using SALV classes and object-oriented programming, streamlining report generation processes and cutting delivery time by 30%.
- Engineered IDoc and BAPI integrations for cross-system vendor and financial data processing, automating 200+ vendor master records monthly and accelerated data synchronization by 45%.
- Implemented OData services, Web Dynpro ABAP, and enhancements using BADIs, User Exits, and Function Modules, optimizing 15+ business processes across procurement modules.
- Performed debugging, SQL trace analysis, and code optimization for production environments, identifying 50+ bottlenecks and improving response time by 35% across programs.
- Prepared technical specifications and documented development activities for 25+ custom objects, ensuring compliance with standards and reducing knowledge transfer time by 20%.
- Coordinated Go-Live activities and conducted unit testing for 30+ programs, achieving 98% test case success rate and minimizing production defects by 25% during deployment phases.
- Collaborated with cross-functional teams to gather requirements for PTD, PTP, and RTR processes, delivering 40+ enhancements aligned with business and compliance objectives.
- Developed enhancements for vendor master management using CREMAS IDocs and bank-related projects, processing 300+ vendor updates monthly and reducing reconciliation errors by 30%.
- Implemented SAP Notes and enabled system upgrades, applying 50+ patches and ensuring zero downtime during migration, maintaining system stability across production.
- Managed production support tickets across SD, MM, FI, and PP modules, achieved 95% first-time resolution rate and maintained SLA compliance of 99% while resolving 100+ incidents monthly.
- Modified existing reports, Dialog Programming objects, and Smart Forms, executing 75+ change requests quarterly and reducing turnaround time by 40% through frameworks.
- Conducted code reviews and prepared technical documentation for 60+ development objects, ensuring adherence to coding standards and reducing production errors by 28%.

EDUCATION

Postgraduate Certificate   September 2024 – June 2025
–Artificial Intelligence Design and Implementation
Durham College, Oshawa

Postgraduate Certificate   January 2024 – October 2024
– Data Analytics for Business Decision Making
Durham College, Oshawa

Bachelor of Engineering ISE   July 2016 – August 2020
Visvesvaraya Technological University, India

CERTIFICATIONS

- **Microsoft Power BI Data Analyst Professional Certificate**   September 2025 – Present
- **Creative Designing in Power BI – Microsoft**   January 2026
- **Data Analysis & Visualization with Power BI – Microsoft**   January 2026
- **Data Modeling in Power BI – Microsoft**   December 2025
- **Extract, Transform & Load Data in Power BI – Microsoft**   October 2025
- **Harnessing the Power of Data with Power BI – Microsoft**   September 2025
- **Preparing Data for Analysis with Microsoft Excel – Microsoft**   September 2025
- **Infosys Certified SAP ABAP Professional Consultant**   2023
- **Infosys Certified L1 Junior ABAP Professional Consultant**   2022